



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2012 - December 31, 2012

Filing Confirmation Number: 0005605080

Filing Deadline: January 15, 2013

FRN: 0013077250

Filing Date: 01/15/2013 03:18 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Hawaiian Telcom Services Company, Inc.

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu,

State: HI

Zip Code: 96813

Contact Name: Lisa Suan

Contact Phone: (808) 546-8127

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Contact Email: lisa.suan@hawaiiantel.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: ZTE C77 did not include labeling in packaging. New Sprint Branded phones that were re-kitted did not include labeling. These included: Sanyo Vero; Sanyo Brio; Samsung M370; Samsung Conquer; Samsung Galaxy SII Epic 4G; and Motorola Photon. Eff: 01/01/2013 - these will now include HAC labeling on re-kitted boxes.

Ratings are listed on website: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx> and in enclosed manuals.

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?  
N/A

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

#### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx>

Explain:

#### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company's website continues to display the HAC rating for all handsets offered.

#### Methodology for Functionality Levels

Good (Basic Model) - This is an entry level low cost unit. Basic features include making and receiving calls and SMS or text messages. These phones do not generally have a camera, Bluetooth capabilities or expanded memories.

Better (Intermediate Model) - This is a mid-range phone in features and cost. These devices generally have cameras, Bluetooth, may be able to access the web, may have enhanced color displays and more features.

Best (Advanced Model) - These are the higher range models that run operating systems that can perform advanced features. Many of these handsets offer advanced features for corporate users such as email receipt and delivery, picture/video capture. Bluetooth, full internet access with web browsing, expandable memory, touch screen, faster processing and email support.

#### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 22

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent	Excluded Handsets Number	Total by Air Interface
CDMA	21	95%	1	5%			22

## Handset 1: Samsung M330

### Handset Maker

Samsung

### Handset Model Name

M330

### FCC ID

A3LSPHM330

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 01/10 to 02/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Better

### Remarks

## Handset 2: Samsung M350

### Handset Maker

Samsung

### Handset Model Name

M350

### FCC ID

A3LSPHM350

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 07/10 to 12/12

#### Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Better

#### Remarks

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### Handset 3: Sanyo Katana LX

#### Handset Maker

Sanyo

#### Handset Model Name

#### FCC ID

Katana LX

AEZSCP-3800

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 02/09 to 11/12

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

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## Handset 4: Sanyo Katana Eclipse X

### Handset Maker

Sanyo

### Handset Model Name

Katana Eclipse X

### FCC ID

JOYSCP-6750

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 11/09 to 12/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Better

### Remarks

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## Handset 5: Sanyo 2700

### Handset Maker

Sanyo

### Handset Model Name

2700

### FCC ID

V65SCP-27H

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 12/09 to 12/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Better

#### Remarks

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### Handset 6: Sanyo SCP-3810

#### Handset Maker

Sanyo

#### Handset Model Name

SCP-3810

#### FCC ID

V65SCP-3810

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/10 to 10/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Better

#### Remarks

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### Handset 7: ZTE C77

#### Handset Maker

ZTE

#### Handset Model Name

C77

#### FCC ID

Q78-ZTEC77

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 07/09 to 02/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Good

**Remarks**

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**Handset 8: Research In Motion Limited BlackBerry 8330****Handset Maker**

Research In Motion Limited

**Handset Model Name      FCC ID**

BlackBerry 8330      L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 02/10 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Handset 9: Samsung SPH-M240

#### Handset Maker

Samsung

#### Handset Model Name

SPH-M240

#### FCC ID

A3LSPHM240

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 02/10 to 02/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Better

#### Remarks

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### Handset 10: Research In Motion Limited Blackberry 9330 Curv

#### Handset Maker

Research In Motion Limited

#### Handset Model Name

Blackberry 9330 Curv

#### FCC ID

L6ARBU20CW



**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 06/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Best

**Remarks**

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**Handset 11: Research In Motion Limited Blackberry9670 Style****Handset Maker**

Research In Motion Limited

**Handset Model Name****FCC ID**

Blackberry9670 Style

L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 06/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Handset 12: Samsung Pierre M360

#### Handset Maker

Samsung

#### Handset Model Name

Pierre M360

#### FCC ID

A3LSPHM360

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 04/11 to 12/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

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### Handset 13: Sanyo SCP-8600 (Zio)

#### Handset Maker

Sanyo

#### Handset Model Name

SCP-8600 (Zio)

#### FCC ID

V65SCP-8600

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/10 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Best

**Remarks**

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**Handset 14: Sanyo Vero****Handset Maker**

Sanyo

**Handset Model Name****FCC ID**

Vero

V65SCP-3820

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 05/12 to 11/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

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### Handset 15: Sanyo Brio / KYS3015

#### Handset Maker

Sanyo

#### Handset Model Name

Brio / KYS3015

#### FCC ID

V65S3015

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 05/12 to 12/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

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### Handset 16: Samsung SPH-M370

#### Handset Maker

Samsung

#### Handset Model Name

SPH-M370

#### FCC ID

A3LSPHM370

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 05/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Good

**Remarks**

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**Handset 17: HTC Detail****Handset Maker**

HTC

**Handset Model Name****FCC ID**

Detail

NM8PG06100

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 05/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Better

#### Remarks

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### Handset 18: Samsung Conquer

#### Handset Maker

Samsung

#### Handset Model Name

Conquer

#### FCC ID

A3LSPHD600

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA  
2.5 GHz WiMax

#### Dates

This handset model was offered from: 05/12 to 12/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Handset 19: Samsung Galaxy S II Epic 4G

#### Handset Maker

Samsung

#### Handset Model Name

Galaxy S II Epic 4G

#### FCC ID

A3LSPHD710

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA  
2.5 GHz WiMax

**Dates**

This handset model was offered from: 05/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Best

**Remarks****Handset 20: Motorola PHOTON 4G****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

PHOTON 4G

IHDP56MD1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA  
2.5 GHz WiMax

**Dates**

This handset model was offered from: 05/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Best

#### Remarks

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### Handset 21: Samsung M400

#### Handset Maker

Samsung

#### Handset Model Name

M400

#### FCC ID

A3LSPHM400

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

#### Dates

This handset model was offered from: 11/12 to 12/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Good

#### Remarks

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### Handset 22: LG Rumor Reflex

#### Handset Maker

LG

#### Handset Model Name

Rumor Reflex

#### FCC ID

ZNFLN272



## Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

## Dates

This handset model was offered from: 11/12 to 12/12

## Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## Functionality Level

Better

## Remarks

## Certification

### This Report has been certified by:

Steven Golden Vice President External Affairs  
01/15/2013 03:18 PM